

Data Right Fit Policy

Are you activating or upgrading an ALL-IN-ONE (Tier 1) Device on a contract?
Then you must add the “REQ” Feature SOC.

Look for a “REQ” in WATSON and iCAM to identify the correct feature SOC needed to ensure you are “Right Fitting” your customer.

ALL-IN-ONE Tier 1 devices are defined as:

Blackberry full-QWERTY

Sidekick

Dash

Wing

G1

REQ Data Features with Activation & Upgrade Renewals.

G1 Devices:

- REQ G1 UNL DATA & MSG (**RG1WMUNL**) / REQ G1 ULDATA&MSG FPC (**RFPG1WMUC**) : \$34.99
- REQ G1 UNL DATA (**RG1UWB**) / REQ G1 UNL DATA FPAC (**RFPG1UWBC**) : \$24.99

BlackBerry Devices:

- REQ BB Web & Msg Unl (**RBBWMUNL**) / REQ BB Web & Msg Unl FPC (**RFPWMBBUC**) : \$34.99
- REQ BB Web Only Unl (**ROMWBB**) / REQ BB Web Unl FPAC (**RFPOMWBBC**) : \$24.99
- REQ BB BES&BIS (**RBWCBESS**) / REQ FP BB BIS&BES AC (**RFPBWCC**) : \$29.98
- REQ BIS&BES Bar BIS (**RBISBESBB**) / REQ FPC BB BES Bar BIS (**RFPBIBEBBC**) : \$29.98
- REQ Msg Valu Bndl UNL (**RANYMSG15**) / REQ Msg VALu Bndl UNL AC (**RFPMGULC**) : \$14.99

Sidekick Devices:

- REQ SK Web & Msg Unl (**RSKWMUNL**) / REQ SK Web & Msg Unl FPAC (**FRPWMSKUC**) : \$34.99
- REQ SK Web Only Unl (**ROMWSK**) / REQ SK Web Unl FPAC (**RFPOMWSKC**) : \$24.99

Other Smartphone Devices:

- REQ SmrtPh Web & Msg Unl (**RSPWMUNL**) / REQ SmrtPh Web Msg Unl FPC (**RFPWMSPUC**) : \$34.99
- REQ SmrtPh Web Only Unl (**ROMWSP**) / REQ Smrt Ph Web FPAC (**RFPOMWSPC**) : \$24.99
- REQ Msg Valu Bndl UNL (**RANYMSG15**) / REQ Msg VALu Bndl UNL AC (**RFPMGULC**) : \$14.99

PLEASE NOTE: Customer provided Tier 1 handsets must be activated with a REQ feature SOC if the customer is activating on a 1 or 2 yr contract.

On June 3, 2009 IMEI Instant Rebates Replaces MIRs on the Tier 1 handsets:

For those handsets that qualify for an instant rebate please ensure you follow the IMEI Validation/Payout Rules:

- IMEIs must be captured correctly to be paid!

- The “REQ” SOC must be added at the same time as the activation. The IMEI of the handset and listed “REQ” SOC code above must be included in the record of Activation to be eligible for rebate.
 - Unique IMEI will be paid out once only.
 - The IMEI of the handset must match T-Mobile’s shipment record. – Arbitrage Handsets are not eligible.
 - The handset IMEI must match what was entered into WATSON/iCAM.
 - The IMEI must be found on the network and used within 7 days of the activation/upgrade. If the handset is not used within 7 days, activation will not receive the rebate.

Since this Instant Rebate is replacing Mail-In-Rebate, this rebate cannot be combined with other Mail-In-Rebate offers. This feature with REQ SOC is part of the contract to which the customer has agreed. Therefore Features cannot be removed other than cancelling entire service.

Subject to Standard Chargeback Rules. Rebate Offer & SOC codes are subject to change at T-Mobile’s Discretion